

# Boost Employee Productivity From Anywhere

CollaborationRoom.AI provides a new way to engage and develop teams in a remote work environment. Using our patent-pending solution, supervisors and instructors can manage their teams as if they were together in the same office.

INCREASE ENGAGEMENT- Using artificial intelligence, we measure emotions & facial expressions. If an employee is exhibiting signs of being overwhelmed or frustrated, their manager will be alerted to assist.

INCREASE PRODUCTIVITY- Our technology allows supervisors to communicate with employees at their remote workstations and monitor their screen activity in real-time.

INCREASE COMPLIANCE- Stop malicious behavior and keep sensitive data safe. Our software detects unauthorized individuals and cell phones in the agent's work environment.

IMPROVED TRAINING- We provide a fully interactive training environment that allows remote employees to learn from trainers, supervisors and each other.

## Hear From One of Our Partner



"Collaborationroom.AI has been an incredibly valuable tool for Viking. We've seen improvements in communication, employee engagement, information retention and reduction in training time.

This tool has also allowed us to increase the level of comfort with our agents handling sensitive data while working in a remote environment. Our clients describe it as a game changer!"

**12.66%**

INCREASE IN per/hr calls  
taken since launch

**8.04%**

INCREASE IN per/hr  
revenue since launching

**7.19%**

INCREASE IN per/hr  
daily production hours

# Feedback from the Viking team



**Mike-** “As we transitioned to a remote working environment, one of the largest challenges was effectively communicating training items where, in the past, you could spin around in your chair and have a discussion with an employee about. I quickly realized that using email wasn’t the most efficient way to communicate these items. It relied on an agent answering and time was wasted sending these emails back and forth to ensure all parties were on the same page. Collaborationroom.AI has been invaluable in decreasing this wasted time and allowing more time spent at the core of our business: recovering money for our clients!”.

**Bill-** “The Private Call feature has been very impactful from a time efficiency standpoint. It saves us time by not having to unnecessarily email back and forth on everything. The Screen Share feature has been instrumental in helping the newer agents get up to speed during their transition from Training to Operations. These 2 tools are the most significant and make things more fluid and easier at the end of the day”.

**Jim-** The instant communication that the platform creates has played a major role for my team in 3 very important areas:

- 1) Agents can get help/feedback in real time while customers are on the phone. This has allowed positive customer experiences by being able to provide accurate information to the customer instantly versus having to make additional phone calls due to no or slow responses to emails.
- 2) Visually managing my team at a glance has helped keep production at a high level. I can see, call, and connect with my team in just a few seconds. My team production has gone up several months in a row and Collaborationroom.AI has absolutely played an important role in making this happen.
- 3) My agents feel that they are a part of a team even though we are mostly working remotely, and this is possible due to Collaborationroom.AI.