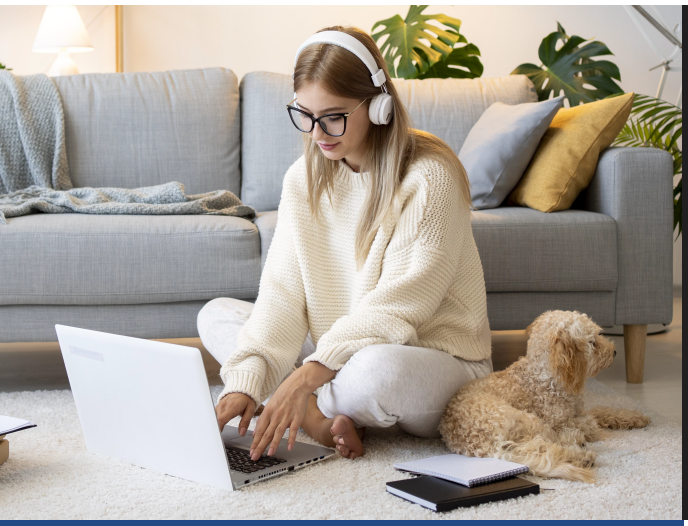
CollaborationRoom.ai
Make remote work, work.



Who is CollaborationRoom.ai?

CollaborationRoom.ai, a US-based company and a leader in innovative SaaS solutions, is dedicated to re-imagining the contact center industry. As the global workforce landscape continues to evolve in the post-pandemic era, CollaborationRoom.ai is at the forefront, developing and implementing cutting-edge technology to address the unique challenges faced by the contact center industry.

What Does CollaborationRoom.ai Solve For?

TEAM ENGAGEMENT

Via real time video, audio, monitor-mirroring, chat, and private calling; allow your teams to effortlessly communicate and engage as if they were sitting next to each other all day.

PRODUCTIVITY

Via supervisory, training, and support tools; allow your teams to thrive by improving productivity from 8-25% in a matter of weeks (based on case studies).

SECURITY AND COMPLIANCE

Via AI tools designed to protect your data and the end-users' privacy; feel comfortable knowing your teams are playing by the rules you, clients, and regulators have set.

AGENT TRAINING AND SUPPORT

Via embedded meeting/training rooms and real time supervisory support tools; allow your supervisors and trainers to ensure your teams are equipped the with the knowledge to succeed.

CollaborationRoom.ai's patented, browser-based Virtual Contact Center Floor Platform is designed to mirror the traditional "floor" environment by leveraging the power of live video, audio, and monitor-mirroring to allow contact center leadership to engage with, manage, support, and train remote or blended agents as if they were all on the floor together. Additionally, embedded AI tools allow leadership to ensure that the remote office is conducive to security and compliance regulations and standards.

In short, CollaborationRoom.ai allows your team make remote work, WORK for your contact center.

What are the Use Cases of CollaborationRoom.ai?

1. Manage remote, blended, or hybrid teams.
2. Centralize team management across multiple locations.
3. Manage 3rd party, outsourced contact center partners.
4. Improve in-office communication, agent support, and compliance.

The global remote workforce is growing and now is the time to ensure that your contact center has the right tools in place to support your teams and partners for years to come.
CollaborationRoom.ai's Virtual Contact Center floor is that tool and is breaking down the global geographic barriers to bring the "floor" to your team's desktop.

Please click here to schedule a discussion, so you too can Make Remote Work, WORK!